



Quality Policy

M Fitzgibbon Contractors Ltd philosophy is to establish implement maintain and improve our quality policy that is appropriate to the context of our organisation and supports its strategic direction. To this end we endeavor to work as a team in a spirit of co-operation with the client and their professional representatives.

M Fitzgibbon Contractors Ltd is committed to:

- Continually improving our quality management system
- Developing good relationships with clients by effective communications with clients and encouraging feedback.
- Working with customers to ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction.
- Delivering construction services in accordance with the specifications and requirements of our clients.
- Committed to compliance with current applicable Legislation and other compliance requirements,
- Setting quality objectives, our objectives are to:
 - provide exceptional service and reliability.
 - provide quality workmanship by committed and trained personnel.
 - provide value for money using only suitable quality materials.
 - satisfy our clients' requirements, industry regulators and employees.

To achieve these objectives and satisfy the expectations of clients, M. Fitzgibbon Contractors Ltd is committed to implementing and maintaining ISO9001 2015.

It is the duty of every employee of M. Fitzgibbon Contractors Ltd. to implement the Quality Management System in the performance of their duties and to ensure that this policy is supported and maintained.

This policy will be communicated openly to our employees, customers, suppliers, and subcontractors. It will also be made available to other interested parties whenever requested.

The policy is available to all our employees and is on display at public locations in our offices and throughout our sites.

We ensure that the policy is understood by all our employees through on going communication.

Michael Fitzgibbon

6th Jan 2020